

## GUARANTEE CARD PROGRAM

Purchase a minimum of 30 individual designs of counter greeting cards

**ALL VALENTINE'S DAY ORDERS MUST SHIP NO LATER THAN JANUARY 5<sup>th</sup>, MOTHER'S DAY ORDERS MUST SHIP NO LATER THAN APRIL 1<sup>st</sup>, AND CHRISTMAS ORDERS MUST SHIP NO LATER THAN NOVEMBER 1<sup>st</sup>.**

### Program Guidelines:

1. At the end of each of the above selling season's, the unsold cards with a value of up to 50% of the invoice total will be credited by the Bella Flor sales rep on a credit form and submitted to Bella Flor Head office within 45 days.
2. Bella Flor will not issue credits for any product in excess of 50% of the counter card invoice total, or any product from a prior year.
3. Credit request **MUST** list quantity by SKU, otherwise a maximum of 25% of the invoice total will be issued.
4. Retailers must verify that sales representatives have executed returns with a signature on the credit request form.
5. Sales representative **MUST** remove credited cards from the store on their next visit.
6. Seasonal return credits are not eligible to be applied to any seasonal invoice credits, must be used for future everyday orders.
7. Credits will not be issued unless the original invoice was paid within terms and in full.
8. Seasonal return credits will be posted to your account and applied to future invoices.
9. No refunds. Credit is for future purchases only.

## OVERALL GUIDELINES

1. This agreement must be signed for customer to receive program benefits.
2. Failure to pay on time and in full will result in voiding all guaranteed or dating benefits.
3. All products are subject to Bella Flor customer's terms & conditions.
4. Inventory levels are subject to change.

## CERTIFICATION

Store Name:

Customer ID#:

Address:

Check **ANY** Season:

☐ Christmas ☐ Valentine's Day ☐ Mother's Day

Customer Signature:

Date:

Sales Representative Signature:

Date:

NOTE: Once signed this agreement will remain in effect until you notify head office of any changes and states that customer agrees to all the terms above.